



[Prospective tenants terms and conditions, registration and property viewings policy](#)

flats4U London will provide accommodation information free of charge under the following conditions:

1. - Any prospective tenant/flat-seeker/website user of the flats4U London services, who agrees to move into a property advertised on the flats4U London system is liable for a £59 administration fee per person. This fee is a one-off charge and must be paid before the accommodation is occupied, if you secure accommodation through flats4U London.
2. - Failure to pay will result in legal action been taken and also may jeopardise your new tenancy.
3. - Landlord's / property owner's will be kept informed of the status of commission fee's due and will be advised when they have / have not been met.
4. - If a prospective tenant fails to secure accommodation through the flats4U service no charge will be levied.
5. - Registration must be completed prior arrangement of any property viewing. Registration on flats4U.com is free.
6. - Property viewings are arranged at flats4U London discretion and in concordance with property owner's disponibility, preference and/or convenience if the property in question is not managed by flats4U London.
7. - Prospective/potential tenant/s, flat-seekers and/or website users wishing to arrange an appointment to see one of the properties advertised on the flats4U.com website will need to download a 'viewing form' and it will be given to the landlord or representative at the time of the event. Landlords will return the completed form to our office. Those forms may include comments, views, negotiations, results and possible agreements.
8. - For security reason, we will not divulge any contact details to neither the Landlord nor the Prospective tenant.
9. - flats4U London and all contributors to this website hereby disclaim to the fullest extent permitted by law all liability for any loss or damage including any consequential or indirect loss or damage incurred by you, whether arising in tort, contract or otherwise, and arising out of or in relation to or in connection with your access to or use of or inability to use this website. (See general terms and conditions)
10. - flats4U London will not be liable for any loss or damage caused by you or to yourself or your personal belongings, loss of use, data or profits arising out of or in connection with the viewing of a property advertised on the flats4U.com website. We will not assume any responsibility for death or personal injury arising out of this viewing.

[how to contact flats4U London](#)

If you would like to contact us with any queries or comments please send an e-mail to support@flats4u.net or call 0870 446 00 12